



Policy Changes Summary

	Voyages Through Journey 23-Mar-11/Quest 24-Apr-11	Voyages On Or After Journey 4-Apr-11/Quest 6-May-11
Single occupancy fares	125% for Repositioning and Transatlantic voyages, 200% for other voyages	
Back to Back Savings Program	\$300 per stateroom per voyage (sailings 8 nights or less), \$400 per stateroom per voyage (sailings 9 nights or longer)	

FIT Policies	Voyages Through Journey 23-Mar-11/Quest 24-Apr-11	Voyages On Or After Journey 4-Apr-11/Quest 6-May-11
Final payment	70 days prior (90 days for Holidays)	90 days prior
Deposits	6-8 nights - \$250 per person (\$500 for suites)	All voyages - \$550 per person (\$1100 for suites)
	9 nights or longer - \$450 per person (\$900 for suites)	
Cancellation Charges	8 nights or less 70 days or more - no charge 69 to 30 days - deposit amount 29 to 8 days - 50% of total price 7 days or less - no refund	All voyages Deposit day to 91 days - \$25 per person 90 to 60 days - 20% 59 to 30 days - 50% 29 to 15 days - 75% 14 days or less - 100%
	9 nights or more 70 days or more - no charge 69 to 30 days - deposit amount 29 to 15 days - 50% of total price 14 days or less - no refund	
	Christmas and New Years 90 days or more - no charge 89 to 30 days - deposit amount 29 to 15 days - 50% of total price 14 days or less - no refund	



Policy Changes Summary

Group Policies	Voyages Through Journey 23-Mar-11/Quest 24-Apr-11	Voyages On Or After Journey 4-Apr-11/Quest 6-May-11
Minimum group size	8 stateroom	5 staterooms
Maximum group size without contract	25 stateroom	25 staterooms
Tour Conductor Credits	1:16 guests	NEW - Our enhanced policy now offers 1:10 guests
TC Stateroom	Category booked the most by group	Category booked the most by group
Final payment	70 days prior (90 days for Holidays)	90 days prior
Deposits	6-8 nights - \$500 per stateroom (\$1000 for suites)	All voyages - \$1,100 per stateroom (\$2,200 for suites)
	9 or longer - \$900 per stateroom (\$1800 for suites)	
Cancellation Charges	7 nights or less 69-30 days = Deposit 29-8 days = 20% of total price 7-0 days = 100% of total price	All voyages Deposit day to 91 days - \$50 per stateroom 90 to 60 days - 20% of total price 59 to 30 days - 50% of total price 29 to 15 days - 75% of total price 14 days or less - 100% of total price
	8 nights or longer 69-30 days = Deposit 29-15 days = 20% of total price 14-0 days = 100% of total price	
	Christmas & New Years 89-30 days = Deposit 29-8 days = 20% of total price 7-0 days = 100% of total price	
Space Review	First - 150 days from creation: Minimum of 4 staterooms sold to receive additional 150 days to sell	
	Second - 300 days from creation: Minimum of 50% of space sold to keep selling remaining space up to 150 days to sailing	
	Third - 150 days to sailing: 100% of unsold space is recalled	