The Concierge Club Lounge is available on the Voyager of the Seas, Explorer of the Seas, Adventure of the Seas, Navigator of the Seas, Mariner of the Seas, Radiance of the Seas, Brilliance of the Seas, Serenade of the Seas, and Jewel of the Seas. The Concierge is available to assist guests with any special requests they may have.

Guests that have access to the Concierge Club Lounge are as follows:

- Guests in category B or above.
- Guests in category GS or above.
- Crown & Anchor Society Diamond members regardless of category.

The Concierge is available in the Concierge Club Lounge daily from 8:30 AM – 11:30 AM and from 5 PM – 8:30 PM.

Concierge Club guests are offered amenities and services not available to other guests on board the ship. For their convenience, here is a brief summary of these services:

- The Concierge Club Lounge, is located on Deck #9 between the aft elevators.
- Personalized stationary is available.
- Continental breakfast served in the lounge daily from 8 am until 10 am.
- Hors d’oeuvres and petit fours served in the lounge, beginning the second evening, before and after dinner respectively.
- An honour bar is available for your convenience. The self-service bar has no fee.
- Reserved time for Ice Skating and Rock Climbing. Registration will take place before the second evening of the cruise.
- Reservations are available for Portofino Restaurant and Explorations Tours.
- Preferred appointments for the Salon or for Spa Treatments.
- Tickets for the Ice Show are available in the Concierge Club Lounge beginning the second night of the cruise.
- Movies and CD’s are available to borrow during Concierge Club Lounge hours.
- Daily menus are displayed and pre-ordering of your dinner wine is available.
- The arrangement of private parties are available.
- Faxing and copying services are available during Concierge Club Lounge hours.
- Use of a portable ship phone is available.

The Concierge Club Lounge works within the Purser’s Desk on board and can also help with any cash transactions, special requests or concerns that the guest may have.

Please Note: The Concierge Club is a private lounge reserved for guests staying in staterooms of Category B or GS and above. The lounge is accessible twenty-four hours a day with the yellow key given to each guest in these categories. We respectfully request that guests use footwear and appropriate dress while in the lounge. The lounge has also been designated a smoke-free area.