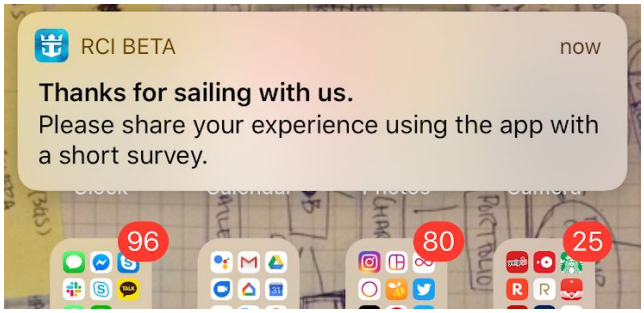
# ROYAL CARIBBEAN INTERNATIONAL® MOBILE APP SURVEY RELEASE

This week, guests who used the mobile app during their cruise will receive an in-app notification one day after debarkation day (around 12:00pm local time), inviting them to participate in a 5 to 10-minute survey about their mobile app experience during their cruise.

All ships except *Allure of the Seas*®, *Brillianceof the Seas*®, *Enchantment of the Seas*®, *Navigator of the Seas*®, and *Symphony of the Seas*® are included in this survey release. This is *not* the same survey that guests receive via email about their overall cruise experience.

We look forward to hearing about your clients' experiences using the mobile app, including favorite features and potential areas of improvement.

Examples of the notification can be found below:



**For more information, visit LoyalToYouAlways.com/GuestInnovations**

BEST CRUISE LINE OVERALL
17 YEARS RUNNING
*Travel Weekly* Readers' Choice Awards

BEST SALES AND SERVICE
12 YEARS RUNNING
*Travel Weekly* Readers' Choice Awards

Royal Caribbean INTERNATIONAL

Features vary by ship.. ©2020 Royal Caribbean Cruises Ltd. Ships' registry: The Bahamas. 19069670 • 8/26/2019