The future of Internet at sea is already here. Voom from Royal Caribbean® is the only high speed Internet in the cruise industry — with more streaming capacity than all other cruise ships in the world, combined. Available on some of our newest ships, Voom lets your clients do everything they do back home without skipping a beat. Stream music and movies, video chat with family and share every moment of their cruise adventure. Only on Royal Caribbean.

For more information, visit LoyalToYouAlways.com/VOOM
FREQUENTLY ASKED QUESTIONS

Q. What is Voom?
A. Voom is the name of our exclusive high-speed Internet service.

Q. How fast is your Internet? What will my clients be able to do?
A. Voom has a latency of only 120ms — that’s 6x faster than any other Internet at sea! Each one of our Voom ships has a dedicated beam from satellites that orbit close to the earth so this allows us to offer fast and reliable service. Your clients will be able to stream music and movies, upload pictures, video chat with family and friends using FaceTime or Skype, check their email, lookup their stock prices, surf the web and stay connected with work via VPN. Everything they can do at home, they’ll be able to do onboard.

Q. What ships currently have Voom?
A. Allure of the Seas®, Anthem of the Seas®, Oasis of the Seas®, and Quantum of the Seas® all have Voom while on their itineraries in the Caribbean, Mediterranean or Asia. The service is not available during transatlantic crossings and repositioning cruises.

Q. Is Voom coming to other ships in the Royal Caribbean fleet?
A. Yes. While specific dates and ships are still to be determined, Voom will be available on all Caribbean ships by mid-2016, including Majesty of the Seas® in May 2016.

Q. How much does Voom cost?
A. Voom is only $15 per device per day plus your clients can add a second device for 50% off when purchasing multiple days. See the chart below for a detailed price breakdown:

<table>
<thead>
<tr>
<th>PACKAGE TYPE</th>
<th>COST</th>
<th>COST FOR A 7-DAY CRUISE</th>
<th>AVAILABLE ON CRUISE PLANNER?</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 Device Package</td>
<td>$22.50 per day ($15 1st device + $7.50 2nd device)</td>
<td>$157.50</td>
<td>Yes</td>
</tr>
<tr>
<td>1 Device Package</td>
<td>$15 per day</td>
<td>$105</td>
<td>Yes</td>
</tr>
<tr>
<td>Daily</td>
<td>$29.95 per day</td>
<td>$209.65</td>
<td>No</td>
</tr>
</tbody>
</table>

Q. Will there be any additional costs for Voom?
A. No. There will be no hidden charges or additional fees from your phone carrier if the devices are set to Airplane Mode and/or have the data services turned off.

Q. How can my clients purchase Voom?
A. Beginning on July 9th, 2015, Internet packages will be available for purchase through cruise planner for both Voom and non-Voom ships for all sailings after August 1, 2015. Guest will receive their login name and password information upon arrival in their staterooms. In addition, guests will also be able to purchase the packages once onboard.

Q. My client is a Crown & Anchor member and has an Internet coupon. Can they apply it via cruise planner?
A. At the moment, we don’t have the capabilities to apply this via our cruise planner tool. However, your CAS member clients will be able to redeem their coupon when they purchase their Internet package onboard.

Q. Is Internet access available on ships without Voom?
A. Yes, the rest of the fleet proudly offers pervasive Wi-Fi so our guests can check email and surf the web from the comfort of their own stateroom or while relaxing on the pool deck.