



# ROYAL INCENTIVE REWARDS

## INDIVIDUAL INCENTIVE CRUISE CERTIFICATE PROGRAM

\*ISSUE DATE: **NOVEMBER 28, 2009** SERIAL NUMBER: 0000000

# CONGRATULATIONS!

**WELCOME TO THE NATION OF WHY NOT.<sup>SM</sup> GET READY FOR A CRUISE LIKE NO OTHER ON ROYAL CARIBBEAN INTERNATIONAL<sup>®</sup>.**

This Platinum Level Cruise Certificate entitles you to a complimentary cruise for two aboard a Royal Caribbean International<sup>®</sup> cruise ship sailing on any 4 or 5-Night itinerary noted on the back of this Certificate.

Your Certificate is for **an Interior Stateroom** and includes the cruise fare, taxes and our standard recommended gratuities. Your cruise includes meals, entertainment, signature activities, multiple destinations, and our award-winning Gold Anchor Service<sup>®</sup> - Royal Caribbean's signature service style where guest preferences are remembered.\*\* You have the option to upgrade to a higher stateroom category or to add a 3rd or 4th guest to your stateroom, at a fee, subject to availability.

### TO RESERVE YOUR CRUISE, PLEASE FOLLOW THE STEPS BELOW:

- Please call the Royal Incentive Rewards Sales Desk at 888-305-4549.
- Reference the Booking Number that appears on the Certificate below.
- Fill in your contact information on the Certificate below.
- Tear off the Certificate at the perforation and mail to:  
Royal Caribbean International • Royal Incentive Rewards • 4729 S. Palisade Wichita KS, 67217 • (316) 554-5000  
Certified Mail is recommended. The Certificate must be received at least 7 days prior to the sail date.
- We do not replace lost, stolen or damaged Certificates.
- Proof of citizenship is necessary in order to sail. Details on travel documentation can be found at [www.royalcaribbean.com](http://www.royalcaribbean.com).

**WE LOOK FORWARD TO WELCOMING YOU ONBOARD.**



\*Certificates redeemed more than 2 years after Issue Date have a specific dollar value. See Terms and Conditions for details.\*\*Optional services such as gift shop purchases, spa services and Specialty Restaurant charges are not included. All terms and conditions are noted on the back of the Certificate.

## ROYAL INCENTIVE REWARDS

### INDIVIDUAL INCENTIVE CRUISE CERTIFICATE

## PLATINUM LEVEL • 4 & 5-NIGHT

### CRUISE CERTIFICATE

#### AN INTERIOR STATEROOM

- Complimentary cruise for two, inclusive of cruise fare, taxes and standard recommended gratuities.
- Valid on 4 or 5-night Caribbean itineraries (see back of Certificate for options).



#### GUEST INFORMATION

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Booking Number: \_\_\_\_\_

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## PLATINUM LEVEL • 4 & 5-NIGHT CRUISE CERTIFICATE

As of May 2009, the applicable ships and itineraries for the Platinum Level 4 & 5-Night Cruise Certificate are:

SHIP NAME	DEPARTING FROM	LENGTH OF CRUISE	ITINERARY
<i>Enchantment of the Seas</i> ®	Fort Lauderdale, Florida	4 & 5-Night	Western Caribbean
<i>Grandeur of the Seas</i> ®	Tampa, Florida	4 & 5-Night	Western Caribbean
	Fort Lauderdale, Florida	4 & 5-Night	Western Caribbean
<i>Navigator of the Seas</i> ®	Miami, Florida	4 & 5-Night	Western Caribbean
	Fort Lauderdale, Florida	4 & 5-Night	Western Caribbean
<i>Radiance of the Seas</i> ®	Tampa, Florida	4 & 5-Night	Western Caribbean

SAMPLE



This Certificate is valid for 4 & 5-Night Caribbean sailings year round. Blackout dates are the last two weeks of December. Ships, itineraries and sailing dates are subject to change and availability.



### ROYAL INCENTIVE REWARDS INDIVIDUAL INCENTIVE CRUISE CERTIFICATE

#### PLATINUM LEVEL • 4 & 5-NIGHT CRUISE CERTIFICATE

##### TERMS AND CONDITIONS

- This individual incentive cruise certificate (the "Certificate") must be used in accordance with the terms and conditions as follows:
- Except as provided in Section 4 below, this "Certificate" entitles the holder to book one stateroom (for either one or two guests) for a Royal Caribbean International cruise. The specific itineraries, sail dates and cruise length for which the Certificate is valid vary depending upon what "level" of Certificate is purchased. Your Certificate "level" (for example, "Bronze," "Silver," "Gold," "Platinum" "Diamond," "Royal Diamond," "Royal Crown Diamond" and "Premier") and the cruise length covered are specified on the face of this "Certificate." This "Certificate" may be supplemented with other acceptable forms of payment toward room upgrades and/or 3rd and 4th guest additions.
  - All Certificate Levels, excluding Bronze Level Certificate, cover the following charges: the cruise fare for up to two occupants of the applicable category of stateroom, governmental and quasi-governmental taxes and fees, and the Cruise Line's recommended gratuity levels applicable to that cruise. For "Bronze Level" Certificates, the Certificate only covers the applicable cruise fare; government taxes and fees and gratuities are extra. The Certificate cannot be used to pay for incidentals or other expenses incurred by the guest, including, but not limited to, shore excursions, any onboard purchases, bar beverages, gaming, or spa services.
  - "Certificates" are valid for the itineraries and ships noted within each Certificate Level. At the sole discretion of Royal Caribbean International, the Certificate may also be used for cruises of different lengths and itineraries than noted on the "Certificate" face (prices provided at time of booking). In the event the "Certificate" is used towards a cruise other than the cruise noted on the "Certificate" face, the value of the Certificate shall be applied to the cruise selected and booked and the redeemer must pay the difference in rate to the cruise line at the time of booking. Royal Caribbean International at the time of the booking request will provide the lowest fare publicly available, excluding special promotional fares such as resident rates, senior rates and military rates.
  - This Certificate shall have no expiration date. NOTE: THE PROVISIONS OF SECTION 1 ABOVE SHALL NOT APPLY TO CERTIFICATES REDEEMED MORE THAN TWO YEARS AFTER THE DATE SPECIFIED ON THE FRONT OF THIS CERTIFICATE. INSTEAD, THE CERTIFICATE SHALL BE GIVEN A SPECIFIC DOLLAR VALUE (BASED ON THE FACE VALUE OF THE CERTIFICATE AS SPECIFIED BY THE CRUISE LINE IN ITS ANNUAL PRICING GRID FOR CERTIFICATES IN EFFECT AT THE TIME OF PURCHASE OF THE CERTIFICATE (hereinafter the "Face Value"). THAT FACE VALUE CAN BE APPLIED AGAINST THE COST OF ANY ROYAL CARIBBEAN INTERNATIONAL CRUISE, EXCLUDING THOSE LISTED IN SECTION 4 BELOW. ANY OUTSTANDING BALANCE DUE AFTER APPLICATION OF THE FACE VALUE MUST BE PAID AT THE TIME OF THE BOOKING. IF THE FACE VALUE EXCEEDS THE COST OF THE CRUISE, THE DIFFERENCE SHALL NOT BE REFUNDED OR CREDITED.
  - Royal Caribbean International's CruiseCare Vacation Protection Plan is not available for berths covered by this Certificate.
  - Payments made for the "Certificate" are nonrefundable and cannot be redeemed for cash. Lost, stolen or damaged Certificates will not be replaced. This "Certificate" has no cash value.
  - This "Certificate" is transferable only when gifted. This "Certificate" is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this "Certificate" is the sole responsibility and liability of the person giving or receiving the Certificate; not Royal Caribbean International.
  - This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice. THIS CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUEBEC, CANADA.

##### REDEEMING YOUR CERTIFICATE

- This Certificate is redeemable only for Royal Caribbean International cruises. The Certificate cannot be used to purchase cruises offered by any other entity, whether affiliated with Royal Caribbean International or not. This "Certificate" cannot be used and is not applicable for cruises that have been "chartered," nor for berths that have been purchased by a third party and are then being resold, nor for berths that are included as part of a group booking made with Royal Caribbean International.
  - This "Certificate" cannot be redeemed or used in any other manner, including but not limited to, at any travel agency. Royal Caribbean International will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this "Certificate." Only one Certificate may be used per stateroom.
  - The number of berths on a sailing that you may use your Certificate for may be capacity controlled and are subject to actual availability. Certificates may not be used for any sailing outside of the sail dates for which your level of Certificate is valid. The last two (2) weeks of December which include Christmas and New Year sailings are blackout dates for all Certificate Levels.
  - Once your reservation has been made, Royal Caribbean International will provide you with a confirmation of the booking. Changes (such as sailing date, stateroom and additional guests) to the booked reservation are permitted prior to 70 days before sailing (60 days for 3 & 4-night cruises or 90 days for holiday sailings) and are subject to availability. If your reservation is cancelled within the cancellation period applicable to your cruise, you will receive a credit against future Royal Caribbean International sailings in an amount equal to the Face Value of the Cruise minus the applicable cancellation charges. No cash refunds will be provided.
  - Each guest booked must sign and agree to the terms and conditions of Royal Caribbean International's Cruise Ticket Contract (copies of which are available online at [www.royalcaribbean.com](http://www.royalcaribbean.com)). Those terms and conditions are hereby incorporated by reference.
- IMPORTANT NOTICE: THE CRUISE TICKET CONTRACT CONTAINS IMPORTANT LIMITATIONS ON THE RIGHTS OF PASSENGERS.** Among other things, any disputes between you and Royal Caribbean International must take place in Miami/Dade County, Florida and must be filed within a certain period of time. By purchasing/redeeming this "Certificate," the purchaser/holder agrees to be bound by all such terms and conditions.
- F. Royal Caribbean International's other policies and terms and conditions shall also apply. Among other things, Royal Caribbean International has minimum age requirements, restrictions on infant travel and other terms and conditions which shall apply to any guests sailing under the Certificate.

\*Please mail "Certificate" to (Must be received no later than 7 days prior to sailing):

Royal Caribbean International  
Royal Incentive Rewards  
4729 S. Palisade Wichita KS, 67227 • (316) 554-5000